

Digital Membership FAQ

1. Why are you transiting to digital membership only?

- a. To make it even easier for you to enjoy your membership benefits. No more carrying around (or misplacing) your membership card and guest passes.
- b. We strive to practice what we preach at the Seymour Center. Each year we mail over 1000 membership packets. That's 1000 envelopes, thank you notes, member cards. Plus between 2,000-12,000 guest passes, not to mention the carbon footprint of delivering packets to each member's home. This change will help reduce the Seymour Center's carbon footprint!

2. How will you know I am a member?

- a. Your first and last name will act as your member card. The front desk crew will be able to look you up when you arrive.

3. What if I mailed a check and completed a paper membership application/renewal?

- a. Regardless of how you purchased your membership, we'll be able to look you up!

4. What about guest passes?

- a. We'll track how many guest passes were issued to you and how many you have used. When you arrive, just let the front desk crew know that you'd like to use a guest pass, and they'll automatically apply it to your admission.
- b. Not sure how many guests passes came with your membership? You can check the [membership website](#) to see how many passes each level of membership receives. Call the Seymour Center or email Lauren Donnelly-Crocker ldonnell@ucsc.edu to find out how many passes remain in your account.

5. How will I use my [NARM reciprocal](#) membership?

- a. Membership of \$100+ will receive a digital confirmation of the [NARM reciprocal membership](#) a few days after purchase to show to reciprocal institutions in order to use the benefits.

6. When does my membership expire?

- a. On your original confirmation email you can find your expiration date listed below the "membership levels" heading. If you are unable to locate it please email Lauren Donnelly-Crocker ldonnell@ucsc.edu or call the Seymour Center at 831-459-3800 for assistance.

7. Other questions?

- a. Please email Lauren Donnelly-Crocker ldonnell@ucsc.edu